

**Important Safeguards**

TO AVOID POTENTIAL PROPERTY DAMAGE DUE TO WATER LEAKAGE, WE STRONGLY RECOMMEND THAT THIS PRODUCT BE INSTALLED BY SOMEONE EXPERIENCED IN PLUMBING REPAIRS. IN ADDITION, IF YOUR ROOM DOES NOT HAVE A SUITABLE ELECTRICAL OUTLET CLOSE ENOUGH TO THE LOCATION WHERE THIS PRODUCT WILL BE INSTALLED, YOU MUST HIRE A LICENCED ELECTRICIAN TO INSTALL THE NECESSARY ELECTRICAL OUTLET. YOU MUST INSTALL THIS PRODUCT IN ACCORDANCE WITH ALL APPLICABLE FEDERAL, STATE AND LOCAL CODES AND REGULATIONS.



**Danger**

Ignoring the instructions in this display may cause death or serious injury.

<p><b>Do not use in humid area</b></p>	<ul style="list-style-type: none"> <li>Do not place an item with this display in a room where the humidity exceeds 90% Rh. (It may cause fire or electric shock.)</li> <li>Do not install the washlet in a location where water may be splashed, or excessive moisture may condense and form on the Washlet's surfaces.</li> <li>To avoid damage to electronic components due to high levels of humidity, provide adequate ventilation by opening a window and/or door when bathing. Operating an exhaust ventilating fan during times of high humidity is also beneficial.</li> </ul>
<p><b>Grounding Instructions</b></p>	<ul style="list-style-type: none"> <li>Make sure the GFCI power outlet (15 AMP, 120V AC, 60 Hz) is properly grounded. You may need to have the outlet checked by a qualified electrician.</li> </ul>
<p><b>General Prohibitions</b></p>	<ul style="list-style-type: none"> <li>Do not bend or crush the connection hose. (It may cause water leakage).</li> <li>Do not connect this product to semi-drinkable or industrial water supply lines. (It may cause inflammation or other skin ailments.)</li> </ul>

**Tools you will need:**

Flat blade screwdriver	Phillips screwdriver	Adjustable wrench
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**Part you will need:**

You may need to replace the flexible or metal tubing that connects the water supply to the toilet tank.

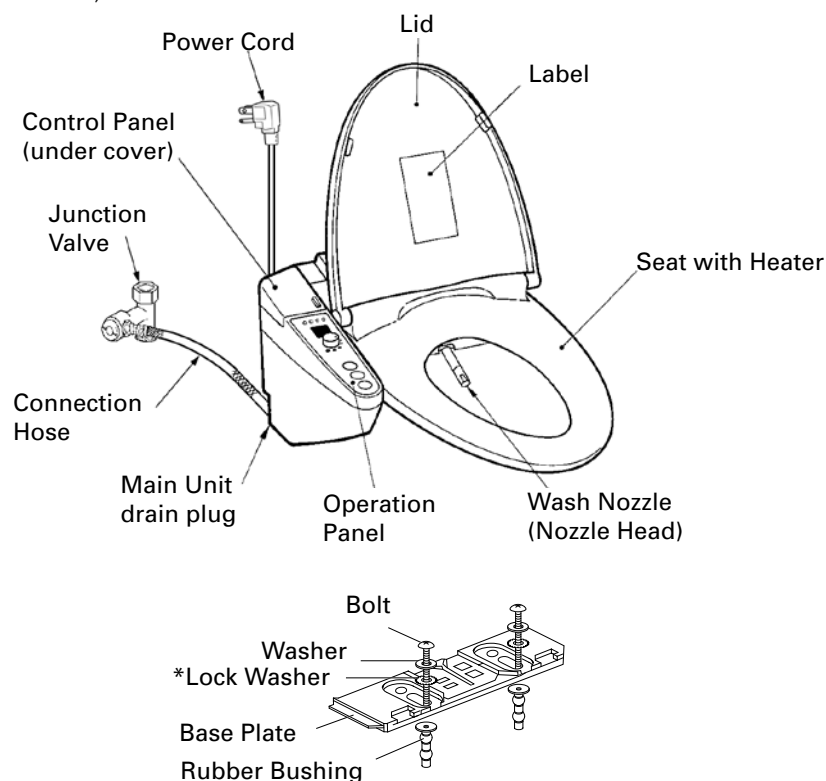
Flexible tubing with connectors - or - Metal/Copper tubing with connectors

\* This is a general installation guide. For more detailed instructions, please refer to the Chloe Washlet Instruction Manual.

**Installation Precautions**

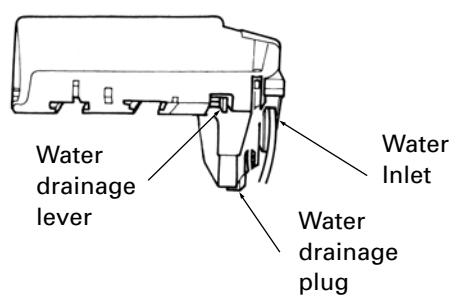
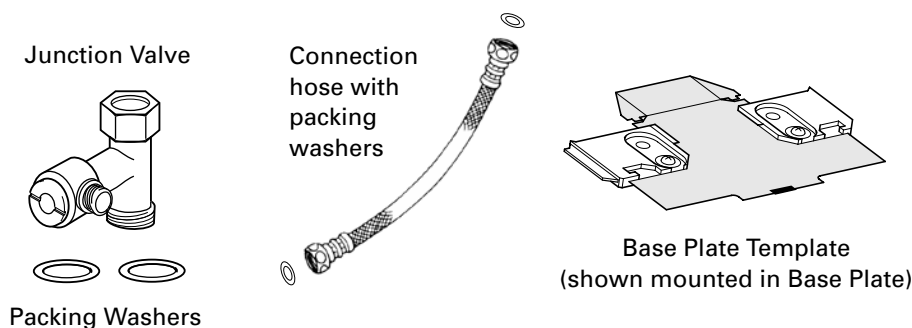
It has been our experience that local building codes in the United States provide for the power and water pressure to be within the ranges set forth below. However, you should consult with your local authorities, and with the proper electricians and plumbers, to be sure.

- Use an AC 120 V (60 Hz) power source. The maximum power consumption is 570 W. Be sure to use suitable wiring for these requirements.
- The length of the power cord installed in the product is about 3 feet (1 meter). The GFCI power outlet you plan to use should be located within 2 feet (0.6 meter) of the Washlet's Control Panel.
- The water pressure of the water supply should be between 20 p.s.i. and 80 p.s.i. Adjust the water pressure so it is within this range.
- The water temperature of the water supply should be between 32° to 95°F (0° to 35°C). Adjust the water temperature so it is within this range.
- The length of the connection hose supplied in the product packaging is about 3 feet (0.97 meter). The junction valve should be installed within about 2 feet (0.7 meter) of the water supply port of the Washlet's main body.
- The electric power should be connected, and the water supply opened, to the Washlet only after installation is fully complete.
- Do not use direct current or 240V AC power. (It may cause a fire, leak, and/or malfunction.)

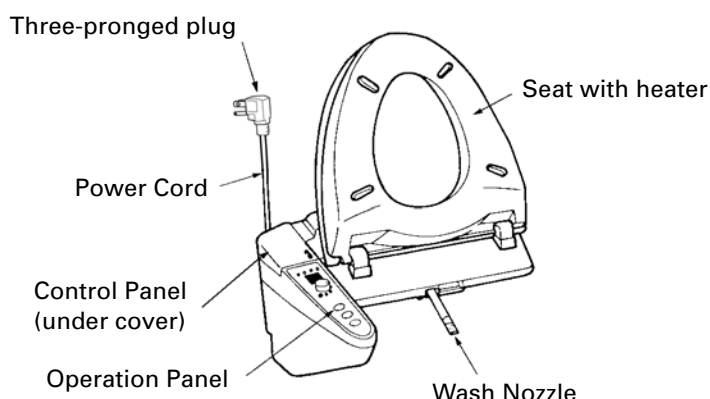


\*Place the lock washers with the dented side up (two dents)

**Carton Contents**



**Caution**  
Make sure that the water drainage lever is in the closed position (all the way to the right, facing from the back, as shown in the illustration to the left).



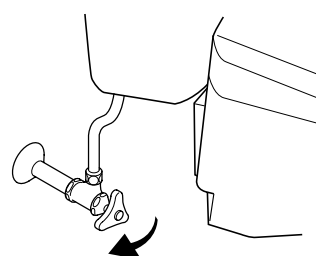
**Caution**

Do not lift the unit by holding the seat and/or lid. (If you lift the unit in this way, the main body may detach from the seat and lid and fall.)

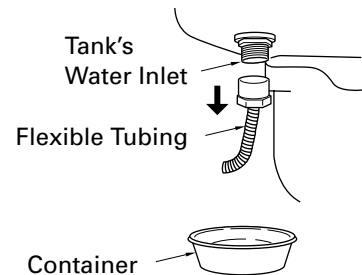
**Installing the C100 Washlet**

**1. Installing the Junction Valve**

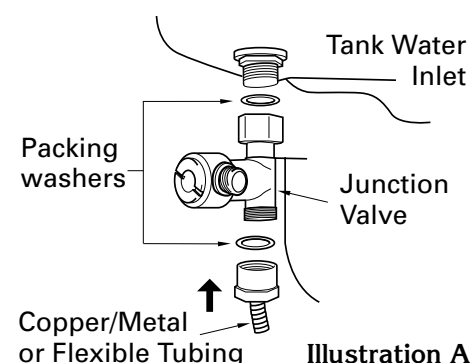
**1** Close the water supply shut-off valve near the wall. Flush the toilet to empty the water tank, and place a container under the tank's water inlet.



**2** Remove the flexible tubing (or metal/copper tubing) from the tank's water inlet using an adjustable wrench. (The tubing may need to be replaced.)

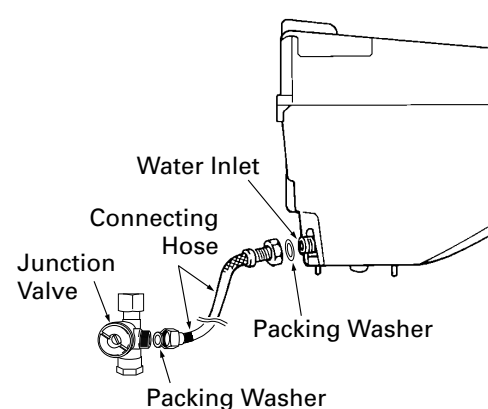


**3 JUNCTION VALVE:** Place packing washers on both ends of the junction valve. Connect the junction valve to the tank water inlet (see Illustration A).



**COPPER/METAL or FLEXIBLE TUBING:** Connect to the lower end of the junction valve as shown in Illustration A.

**CONNECTION HOSE:** Place packing washers on both ends (1/2") of the connection hose. Connect the connection hose to the side of the junction valve and the Washlet's water inlet as shown in Illustration B.



**Note**

Do not overtighten the nuts. Use moderate pressure to tighten the nuts. Overtightening can damage the connection and cause leaks.

**Illustration B**

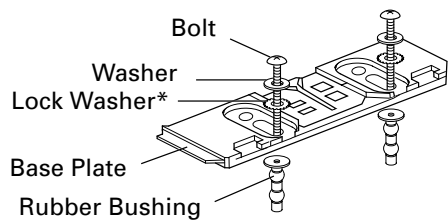
## 2. Installing the Washlet

### Note

For detailed instructions on using the base plate template to install the base plate, please refer to Pages 9 and 10 of the Chloe Washlet Instruction Manual.

1 Remove the existing seat and lid.

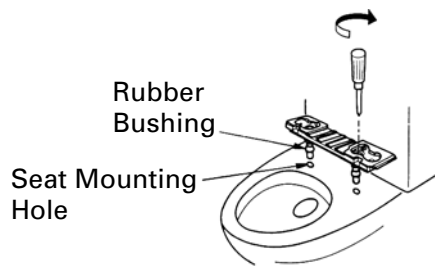
2 Assemble the bolts, washers, rubber bushings and base plate as shown. Tighten the bolts four or five full turns.



\* Place the lock washers with the dented side up (two dents)

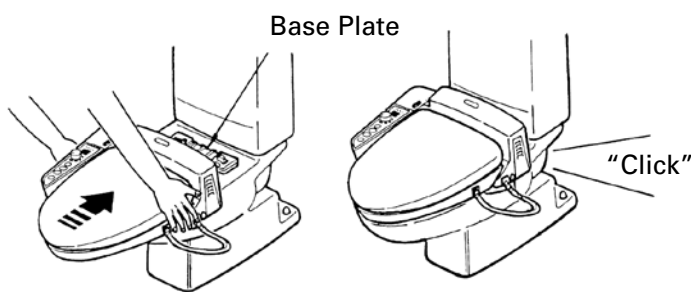
3 Mount the base plate assembly onto the toilet as shown.

Tighten the bolts just enough to hold the base plate in position.



4 Mount the Washlet by aligning the grooves underneath the main body with the grooves on the base plate and sliding the main body onto the base plate until it clicks.

Make sure the Washlet can be mounted smoothly and correctly without excess stress or distortion.

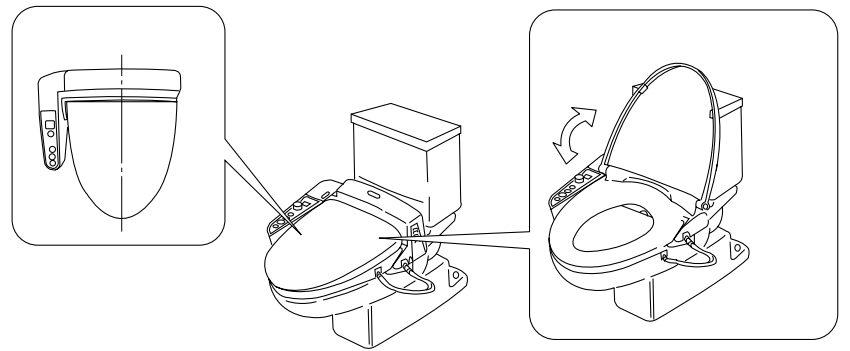


### Caution

- Only mount the SW824 (Elongated type) Washlet on toilets with elongated bowls.
- Only mount the SW823 (Round type) on toilets with round bowls.
- Mounting the Washlet on the wrong type of toilet may cause undue stress on the base plate and bolts, causing structural instability to the Washlet and possible serious injury.

## 2. Installing the Washlet (continued)

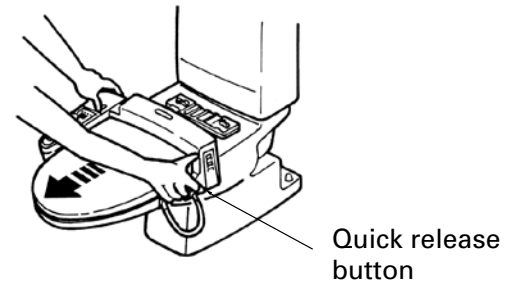
5 Check the condition of the Washlet after installation.



### Note

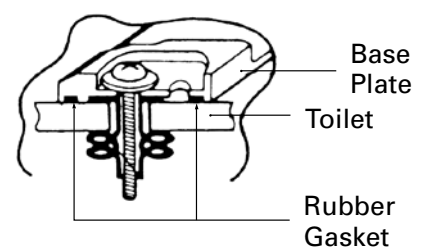
The base plate can be adjusted forward and backward as needed depending on your toilet. If there is any problem with the installation, remove the main unit and adjust the base plate.

6 Remove the Washlet by pressing the quick release button and sliding the main body forward.



7 Tighten the bolts securely until the base plate makes contact with the toilet bowl.

The bolts should be securely tightened until the rubber gasket has been flattened and the plastic base plate makes contact with the toilet bowl.



8 Mount the Washlet

After you mount the Washlet on the toilet, you should be able to move the Washlet slightly up and down and side to side. This is normal. There is a small gap between grooves in the main unit and base plate to allow easy and smooth mounting.

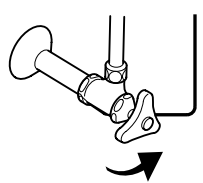
## 3. Supplying Water to the C100 Washlet

1 Make sure the junction valve is completely open.

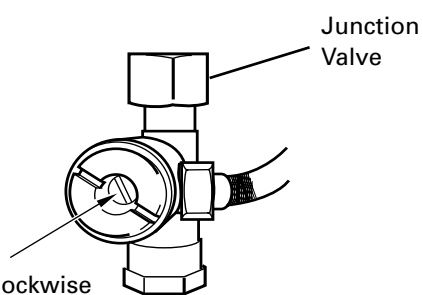
If the junction valve is closed, open it using a flathead screwdriver.

If the shut-off valve close to the wall is closed, turn it counter-clockwise to open.

Turn the water supply shut-off valve counter-clockwise

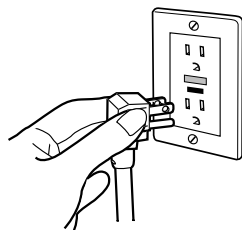


Turn counter-clockwise



2 If there are no leaks, and the surrounding area is dry, connect the power cord to a 120V (60 Hz) GFCI protected power outlet.

The Nozzle extends once, then retracts.

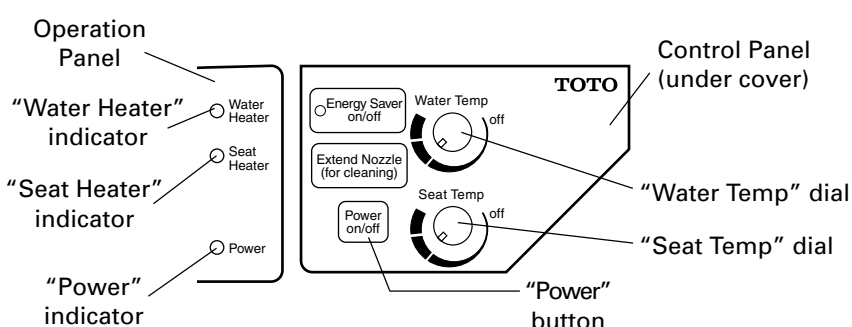


3 Make sure the "Power" indicator is on.

If the "Power" indicator is not on, press the "Power" button on the Control Panel.

Make sure the "Water Heater" and "Seat Heater" indicators are on.

If they are not on, turn the "Water Temp" dial and the "Seat Temp" dial clockwise and check the indicators again.



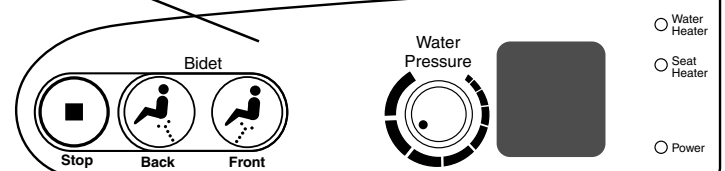
### Note

The first time the water in the reservoir becomes warm, the water may overflow from the left side of the wash nozzle. This is normal.

## 4. Setting Up and Testing the C100 Washlet

You can operate the Chloe Washlet using the buttons on the Operation Panel.

Operation Panel

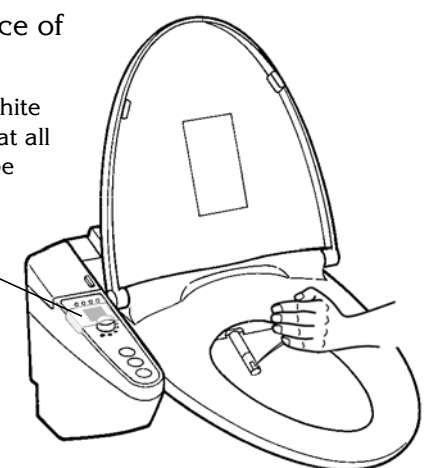


1 After initial installation is completed, you must follow these instructions in order to use the Washlet.

2 Cover the seat sensor with a piece of white paper.

When the seat sensor is covered with white paper, it activates the seat sensor so that all features are operable. (The seat must be down.)

Cover seat sensor with white paper

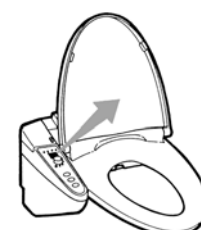


3 Press the "Front" or "Back" button on the Operation Panel.

The nozzle will extend. After approximately 30 seconds the water tank will fill and the sprayer will activate.

### Note

The seat sensor detects when someone is on the seat. When the seat is occupied, the Bidet features are available. The seat sensor emits an infrared beam as shown in the drawing. When someone sits in front of the beam, the sensor detects the person.



4 Remove the white paper. The Washlet is ready to use.